

COMMUNITY RESOURCE ASSISTANCE GUIDE

Gaston County, NC

North Carolina Division of Workforce Solutions



December 2021

COMMUNITY RESOURCE ASSISTANCE GUIDE

Childcare/Youth Services

Agency Name: Alliance for Children & Youth
Address: 130 South Oakland Street, Gastonia
Phone: 704-867-3512
Website: www.alliancecisgaston.org
Service(s) Offered: Provides community outreach. Call for appointment.

Agency Name: Gaston County Dept. of Health & Human Services
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia
Phone: 704-862-7500
Website: www.gastonhhs.org [gastonhhs.org]
Service(s) Offered: Provides child care assistance for low income working parents, parents in training, or for abused or neglected children. Provides transportation to childcare on a limited basis.

Agency Name: NextGen
Address: 201 Highway 321 South, Dallas
Phone: 704-923-8410
Website: www.gaston.edu/high-school-equivalency/gaston-college-youthworks/
Service(s) Offered: An NC Works youth empowerment program designed to assist out-of-school young adults ages 16 – 24, in Gaston County to gain the skills they need to become self-sufficient.

Clothing

Agency Name: The Salvation Army
Address: 107 South Broad Street, Gastonia
Phone: 704-867-6145
Website: www.salvationarmyusa.org
Service(s) Offered: Provides food, shelter, & utilities for Gaston & Lincoln counties as funds are available. ID needed for shelter. Must have a negative covid-19 test or proof of vaccination to be eligible for shelter.

Education/Training

Agency Name: Gaston College, Main Campus
Address: 201 Hwy. 321 South, Dallas
Phone: 704-922-6545
Website: www.gaston.edu
Service(s) Offered: Allied Health technology; business technologies; Liberal Arts & Science, college transfer programs; trade & industrial technologies; diploma programs; engineering technologies; continuing education; counseling; career planning & placement services; library book store, English language learner & student activities.

Agency Name: Gaston Literacy Council
Address: 116 Dr. Martin Luther King Jr. Way, Gastonia
Phone: 704-868-4815
Website: www.gastonliteracy.org
Service(s) Offered: English as a second language instruction; High School Equivalency Prep; Adult Basic Education (ABE); Financial Literacy classes; tutor training; workforce literacy; & Citizenship classes. Testing is by appointment only. All classes currently offered by software & Zoom. No in person classes at this time.

Employment

Agency Name: Career Resource Center - DHHS
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia
Phone: 704-862-7964
Website: www.ncworksgaston.com
Service(s) Offered: Assists with job search, referrals & placement; resume' preparation; career assessment. Open M-Th from 8a-4:30p & Friday 8a-1p.
Currently closed due to Covid-19. Will re-open at a later date.

Agency Name: Goodwill Job Connection
Address: 116 Armstrong Street, Gastonia
Phone: 704-916-1610
Website: www.goodwillsp.org/jobconnections
Service(s) Offered: Assists with job search, computer skills & resumes; Basic Computer Lab; Work Readiness Lab; Retail Training & Interviewing Workshops. Forklift & OSHA training. Due to Covid-19, self service computer usage is by appointment only. For other services, they are virtual at VirtualcareerResources@Goodwillsp.org.

Agency Name: NCWorks Career Center - Gaston
Address: 1391 Bessemer City Road, Gastonia
Phone: 704-853-5328
Website: www.ncworks.gov & www.ncworksgaston.com
Service(s) Offered: Provides job referral & placement; job development; resume' preparation; Re-employment Services Program; Labor Market Information; Veterans Employment Services; Fidelity Bonding; direct access to Trade; Referrals to specific training opportunities; Employer Services; In-Center Recruitment.

Agency Name: Senior Community Service Employment Program (SCSEP) – Gaston College (Sponsor Agency)
Address: 201 Hwy 321 South, Dallas
Phone: 704-922-6318
Website: www.gaston.edu
Service(s) Offered: Assists low income, unemployed, older workers, age 55 & older to obtain employment through the Senior Community Service Employment Program. Training is conducted primarily through paid community service assignments at public and non-profit organizations.

Financial

Agency Name: Cleveland Co. Community Development Corp
Address: 200 East Franklin Blvd, Gastonia (at United Way Bldg.)
Phone: 704-480-7701
Service(s) Offered: Serves Gaston & Cleveland County. Assists with credit issues/money management/family counseling. Foreclosure prevention. Call for an appointment. Mon – Thurs 8 am – 6 pm.

Food

Agency Name: Belmont Community Organization
Address: 91 East Catawba Street, Belmont
Phone: 704-825-4526
Service(s) Offered: Belmont area only – food, clothing, medicine, furniture/household, & utility bills. Open Monday – Friday; 9a-1p.

Agency Name: Bessemer City Crisis Center
Address: 315 E. Virginia Avenue, Bessemer City
Phone: 704-629-2147
Service(s) Offered: Bessemer City area only – food, youth clothing, medicine, utilities. Open Tuesday thru Saturday, 10a-4p.

Agency Name: Crisis Assistance Ministry
Address: 805 West Airline Avenue, Gastonia
Phone: 704-867-8901
Service(s) Offered: Greater Gastonia Residents only – food, utilities, heat, and rent. Open Mon thru Thurs from 9a-2p. Now virtual/online. Online application: www.camgastonia.com.

Agency Name: Cherryville Area Ministries
Address: 212 North Mountain Street, Cherryville
Phone: 704-435-3816
Service(s) Offered: Cherryville area only – clothing, food boxes, medicine, utilities, & rent. Open Mon, Tues, & Thurs, 8:30a-3p & Sat. 9a-1p.

Agency Name: Community Relief Organization of Mt. Holly
Address: 2120 Spring Street, Mt. Holly
Phone: 704-827-0450
Service(s) Offered: Greater Mt. Holly & Lucia only – food, financial assistance for rent, heat, electrical bills, heart, blood pressure & cancer. Open Mon, Wed, Thurs, & Fri from 9a-12:30p.

Agency Name: Dallas/High Shoals Social Ministry
Address: 305 E. Trade Street, Dallas

Phone: 704-922-1236
Service(s) Offered: Stanley/Dallas/High Shoals Residents – help pay electric/utility bills (power, gas, water); assist with food, clothing and medicine. Bring ID. Appointments required. Due to Covid-19, hours are Tuesdays & Thursdays from 9am until food runs out. Drive through food distribution only.

Agency Name: Family Promise of Gaston County
Address: Gastonia, NC
Phone: 980-283-7160
Website: www.gastonfamilypromise.org
Service(s) Offered: Provides van transportation, overnight accommodations, Counseling services, Case Management. Open 8:30a-5p, M-F.
Appointments only during Covid-19 period.

Agency Name: Greater Gaston Baptist Association
Address: 1607 Rankin Lake Road, Gastonia
Phone: 704-867-7257
Website: www.ggba.net
Service(s) Offered: Provides food, clothing and household items on a limited basis. Serves Gaston County. Open Mon thru Thurs from 9a-11:30a. Call for appointment.

Agency Name: The Salvation Army
Address: 107 South Broad Street, Gastonia
Phone: 704-867-6145
Website: www.salvationarmyusa.org
Service(s) Offered: Food, clothing, shelter and utilities for Gaston & Lincoln counties. 4:30 dinner to the public. Breakfast at 6:30am. ID and negative Covid-19 test or proof of vaccine needed for shelter

Home Health

Agency Name: Gaston County Dept. of Health & Human Services (Adult & Aging)
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia
Phone: 704-862-7500
Website: www.gastongov.com
Service(s) Offered: Provides services to enable elderly & disabled individuals to remain in their own homes for as long as possible.

Agency Name: Bayada Home Health Care
Address: 825 Majestic Court, Suite E, Gastonia
Phone: 704-864-1131
Website: www.bayada.com
Service(s) Offered: Home Nursing, Physical Therapy, Occupational Therapy, Skilled Nursing and Speech Therapy.

Legal Aid

Agency Name: Legal Aid of North Carolina
Address: 1508 South York Road, Gastonia
Phone: 866-219-5262
Website: www.legalaidnc.org
Service(s) Offered: Provides free civil legal services. Representation in domestic violence, public benefits, landlord tenant, consumer fraud, bankruptcy and unemployment compensation cases. Serving Gaston, Cleveland, & Lincoln counties. Open Mon thru Fri from 8:30 am to 1:30 pm. Evening hours: Mon & Wed, 5:30 pm to 8:30 pm. Housing Hotline 8:30 am to 4:00 pm: 1-877-201-6426.

Local/County Government

Agency Name: City of Gastonia-Div. of Housing & Neighborhoods
Address: 150 South York Street, Gastonia
Phone: 704-866-6752
Website: www.cityofgastonia.com
Service(s) Offered: Rehabilitation for Housing Repairs; Grant or Loan Info.; Down payment program assistance for first time home buyers. Open M-F, 8a-5p.

Agency Name: Gaston County Administration Offices
Address: 128 West Main Avenue, Gastonia
Phone: 704-866-3100
Website: www.gastongov.com

Medical Care

Agency Name: CaroMont Regional Medical Center
Address: 2525 Court Drive, Gastonia
Phone: 704-834-2000
Website: www.caromonthhealth.org
Service(s) Offered: Emergency Center, maternity care, coronary care, psychiatry, pediatric services, intensive care units, community education, home health care and volunteer services.

Agency Name: CaroMont Regional Medical Center – Mt. Holly
Address: 451 E. Charlotte Avenue, Mt. Holly
Phone: 980-834-2266
Website: www.caromonthhealth.org
Service(s) Offered: Emergency Center – CT scans, X-Ray, and Ultrasounds. 24-hour facility. Freestanding Emergency Room, **Not** an urgent care.

Agency Name: Gaston Family Health Services (Now Kintegra)
(Now Kintegra)
Address: 200 E. 2nd Avenue, Gastonia
Phone: 704-874-1900

Website: www.kintegra.org
Service(s) Offered: Health care, health education & preventative care services without regard for the ability to pay. Open M-F, 8a-5p.

Agency Name: **Gaston Family Health Services – General Dentistry (Now Kintegra)**
Address: 991 West Hudson Blvd., Gastonia
Phone: 704-853-5191
Website: www.kintegra.org
Service(s) Offered: General Dentistry. Open Monday – Friday, 8am-5pm. Call for appointment. Now Kintegra.

Mental Health

Agency Name: **Partners Behavioral Management**
Address: 901 South New Hope Road, Gastonia
Phone: 1-877-864-1454
Website: www.partnersbhm.org
Service(s) Offered: Referral Services. Open 24 hours/day. Provides mental health and substance abuse services for 9 counties. Also offers IDD services.

Agency Name: **Gaston Skills**
Address: 1301 Bessemer City Road, Gastonia
Phone: 704-869-0300
Website: www.gastonskills.org
Service(s) Offered: Programs for adults with development & emotional needs. Mental, Intellectual, Disabled & Physical health assistance. Open 7:45a - 3:15p, M-F.

Agency Name: **Infinite Beginnings, LLC**
Address: 201 West Second Avenue, Suite A & F, Gastonia
Phone: 704-671-4047
Website: www.infinitebeginningsnc.com
Service(s) Offered: Adult Day Treatment Program, Out Patient Therapy, Case Management. Medication management, SAIOP & Peer/Individual support. Therapy for kids ages 12 & up. Open 7:30a-5:00p, M-F.

Agency Name: **Phoenix Counseling Center**
Address: 2505 Court Drive, Gastonia
510 S. Aspen St., Lincolnnton
Phone: 704-861-8014 (Lincoln)
704-842-6359 (Gaston)
Website: www.phoenixcc.us
Service(s) Offered: Mental health & substance abuse; Trauma Groups, Inpatient Detox Center, 24 Crisis Services. No medication management. 1-855-527-4747. Open 8a-6p, M-Th. Friday's, 8a-1p Walk-ins. Serves Gaston/Cleveland/Lincoln counties.

Agency Name: Partnership for Children of Gaston & Lincoln Co
Address: 120 Roechling Street, Dallas
Phone: 704-922-0900
Website: www.pfclg.org
Service(s) Offered: Provides services for the well-being of children ages birth to 5 to help them reach their health, developmental, & educational potential.

Agency Name: True Behavioral Healthcare
Address: 708 South Chestnut Street, Gastonia
Phone: 704-869-9937
Service(s) Offered: Provides psychiatric, case management, therapy, vocational rehabilitation & residential services to adults & children with mental health, substance abuse & developmental disability needs.

Miscellaneous (Other Services)

Agency Name: American Red Cross
Address: 214 Franklin Blvd., Gastonia
Phone: 704-864-2623
Website: www.redcross.org
Service(s) Offered: Community Disaster Service Centers, Disaster Donations, Emergency Preparedness & Response Training, Armed Forces Emergency Services, CPR instruction, First Aid instructions, Blood Drive Services.

Agency Name: Cancer Services of Gaston County
Address: 306 South Columbia Street, Gastonia
Phone: 704-864-1271
Service(s) Offered: Prescription Drug Assistance Programs, Medical Equipment/Supplies; Liquid Nutrition; & Wigs. Prevention & early detection cancer programs. Open 9a-5p, M-Th and 9a-2p on Friday. Must be a Gaston County resident with cancer diagnosis.

Agency Name: Crisis Pregnancy Center of Gaston County
Address: 700 Robinson Road, Gastonia
Phone: 704-867-3706
Service(s) Offered: Free pregnancy test, peer counseling, maternity clothes, baby clothes, support groups; Limited Ultrasounds; free baby supplies including diapers. Open M – Th 8:30am – 7pm. F- 8:30 – 2 pm. Offering parenting classes.

Agency Name: Gaston Community Action, Head Start Program
Address: 223 North Morris Street, Gastonia
Phone: 704-866-8721
Website: www.gastonca.org
Service(s) Offered: Head Start sites; total family achievement. Hours: 8:30-5p, M-F.

Agency Name: Veterans Services, Gaston County
Address: 965 Roberts Drive, Gastonia

Phone: 704-866-3606
Website: www.gastongov.com
Email: VeteranServices@gastongov.com
Service(s) Offered: Veteran survivor's benefits; veteran burial benefits; veteran education benefits; & veteran benefits. **NO in person appointments during Covid-19.**

Agency Name: **Vocational Rehabilitation**
Address: 109 West Eighth Avenue, Gastonia
Phone: 704-915-3040
Website: www.ncdhhs.gov
Service(s) Offered: Evaluation for employment training & job coaching services.

Rent/Utility/Housing

Agency Name: **Belmont Community Organization**
Address: 91 East Catawba Street, Belmont
Phone: 704-825-4526
Service(s) Offered: Belmont area only – food, clothing, medicine, furniture/household, & utility bills. Open Monday – Friday, 9am-1pm.

Agency Name: **Belmont Housing Authority**
Address: 51 Flowers Court, Belmont
Website: bhanc.org
Phone: 704-825-9376
Service(s) Offered: Low income housing.

Agency Name: **Bessemer City Crisis Center**
Address: 315 E. Virginia Avenue, Bessemer City
Phone: 704-629-2147
Service(s) Offered: Bessemer City area only – food, clothing, medicine, & utilities. Open Tuesday thru Saturday from 11a-3pm.

Agency Name: **Catherine's House**
Address: 141 Mercy Drive, Belmont
Phone: 704-825-9599
Website: www.catherineshouseinc.org
Service(s) Offered: Transitional housing for women & children, & boys under age 10 who are homeless.

Agency Name: **Crisis Assistance Ministry**
Address: 805 West Airline Avenue, Gastonia
Phone: 704-867-8901
Service(s) Offered: Greater Gastonia Residents only – food, electric, gas & water, rent. Open Monday – Thursday. Strictly online & by phone. Apply online at: www.CAMgastonia.com.

Agency Name: Cherryville Area Ministries
Address: 212 North Mountain Street, Cherryville
Phone: 704-435-3816
Service(s) Offered: Cherryville area only – clothing, food boxes, utilities, medicine & rent. Monday, Tuesday & Thursday from 8:30a-3p.

Agency Name: Community Relief Organization of Mount Holly
Address: 2120 Spring Street, Mt. Holly
Phone: 704-827-0450
Service(s) Offered: Greater Mt. Holly & Lucia area only – food & financial assistance for rent, heat, electrical bills, heart, & cancer. Open Mon, Wed, Thurs & Fri from 9am-12:30pm. Must make an appointment.

Agency Name: Dallas/High Shoals Christian Ministry
Address: 305 E. Trade Street, Dallas
Phone: 704-922-1236
Service(s) Offered: Dallas/High Shoals/Stanley & part of Alexis Residents – help pay power bills, heating bills, & assist with food, clothing, & medicine. Open Tues & Fri, 9am-12pm; Wed & Thurs, 2pm-6pm. Must make an appointment.

Agency Name: Gastonia Housing Authority
Address: 340 West Long Avenue, Gastonia
Phone: 704-864-6771
Website: www.ghanc.org
Service(s) Offered: Public Housing, Section 8. No emergency housing.

Agency Name: Greater Gaston Baptist Association
Address: 1607 Rankin Lake Road, Gastonia
Phone: 704-867-7257
Website: www.ggba.net
Service(s) Offered: Provides food and clothing on a limited basis. Open Mon – Thurs, 9am-11:30am. Must call for an appointment. Serves Gaston County.

Agency Name: Habitat for Humanity of Gaston County
Address: 1840 E. Franklin Blvd., Gastonia
Phone: 704-864-6536
Service(s) Offered: Partners with families to provide new homes or home repairs with an affordable mortgage. 9am-6pm, M-F; 9am – 5pm Saturday.

Agency Name: Family Promise of Gaston County N.C.
Address: Gastonia, NC
Phone: 980-283-7160
Website: www.gastonfamilypromise.org
Service(s) Offered: Family Shelters.

Agency Name: Partners Behavioral Health Management

Address: 901 S. New Hope Road, Gastonia
Phone: 704-884-2514
Website: www.partnersbhm.org
Service(s) Offered: Homeless Permanent Supportive Housing.

Agency Name: **Our Neighbors**
Address: PO Box 2466, Gastonia
Phone: 704-755-5676
Service(s) Offered: Supportive Housing Placement/Referral; Homeless Permanent Supportive Housing. No emergency housing.

Agency Name: **The Salvation Army**
Address: 107 South Broad Street, Gastonia
Phone: 704-867-6145
Website: www.salvationarmyusa.org
Service(s) Offered: Food, shelter, and utilities for Gaston & Lincoln counties. 4:30 dinner & 6:30am breakfast. ID & negative Covid-19 test or proof of vaccination needed for shelter.

Support Groups

Agency Name: **Alcoholics Anonymous – Gaston County**
Address: *Will be referred to a local office when you call
Phone: 1-800-839-1686
Website: www.aa.org
Service(s) Offered: Alcohol Dependency Support Groups; Adult Children of Alcoholics Support Groups. Treatment Hotline.

Agency Name: **Depression Bi-Polar Support Alliance**
Phone: 1-800-826-3632
Website: www.dbs-charlotte.org
Service(s) Offered: Mental Health Related Support Groups.

Agency Name: **NA (Narcotics Anonymous)**
NC Region of NA (for entire state)
Statewide phone: 1-855-227-NCNA (6262)
www.na.org

Transportation

Agency Name: **Carolina Specialty Transport**
Address: 438 E. Long Avenue, Suite 2, Gastonia
Phone: 704-824-2455
Service(s) Offered: Wheelchair & special needs transportation. Non-emergency transport.

Agency Name: **City of Gastonia Bus Line**
Address: 121 N. Oakland Street, Gastonia
Phone: 704-866-6855

Website: www.cityofgastonia.com/city-bus
Service(s) Offered: Public transportation.

Agency Name: **Gaston County ACCESS**
Address: 816 West Mauney Avenue, Gastonia
Phone: 704-866-3206
Service(s) Offered: For Medicaid, Senior Citizens, Work First & Elderly Disabled.

Agency Name: **Metro Cab**
Address: 1104 East Ozark Avenue, Gastonia
Phone: 704-852-4147
Service(s) Offered: Local & long distance taxi service. School pick up & drop off. Medical transport and wheelchair service/airport service. 24 hours.